



Phone (586) 573-9450  
Fax (586) 573-9451  
4930 Lapeer Road  
Lake Orion MI, 48359  
www.colecarbide.com

To: Our Valued Customers  
Re: Return Policy

## **Cole Tooling Systems, Inc. Return Policy**

Our return policy is as follows:

1. To arrange the return or exchange of an item, please call our Sales Department at (586) 573-9450 to request a Return Materials Authorization (RMA). Items returned without an RMA will not be accepted.
2. Unused items are eligible for return within 6 months from invoice date (except as listed below).
3. Special orders, diamond coated items, and discontinued items are not eligible for return.
4. All items returned will be inspected before credit is issued. Cole Tooling Systems, Inc. reserves the right to refuse returns following inspection. All Cole Tooling Systems, Inc. decisions are final.
5. Returned items are subject to a 25% restocking fee unless an offsetting order is placed at the time of the return.

Sincerely,

Cole Tooling Systems, Inc

